
REDGUM Audio

Stereo & Home Theatre Amplifiers

Warranty

REDGUM amplifiers are warranted to be free of defects in material and workmanship, subject to the following conditions and limitations, for SEVEN (7) years from the date of purchase by the original owner. Warranty claims must be accompanied by proof of purchase, including date.

This warranty is subject to the following conditions and limitations. This warranty is void and inapplicable if the amplifier has:-

- not been used in accordance with the instructions contained in the manual;

- been subject to misuse or abuse, one example of which would be damage consistent with speaker terminals being hooked to another electrical source;

- been modified, repaired or tampered with by anyone not specifically authorised in writing to do so by REDGUM or its agents;

- been damaged by accident, intent, neglect or transportation.

N.B. As per industry standard, fuses, lamps (LEDs) or batteries are not covered under warranty.

Should the product be faulty, the owner is liable for the cost of freight to the nearest REDGUM repair agent, or the REDGUM Audio factory. Should the product be found to be without fault, the owner will be liable for the return freight

Addendum: It should be noted that from a technical point of view, any amplifier used in a **multi-amplifier or bi/tri-wiring hook-up** is extremely likely to have its MOSFETs shorted due to mis-wiring of any part of the system during hook-up.

Thus, burnt-out MOSFETs in REDGUM amplifiers that are due to this cause are **not covered by this warranty**.

REDGUM Audio

CD Players DACs

Warranty

REDGUM DACs and CD Players (excluding the CDRom drive) are warranted to be free of defects in material and workmanship, for SEVEN (7) years (CDRom drives for 3 months) from the date of purchase by the original owner, subject to the following conditions and limitations. Warranty claims must be accompanied by proof of purchase, including date.

This warranty is subject to the following conditions and limitations. This warranty is void and inapplicable if the DAC/CD Player has:-

- not been used in accordance with the instructions contained in the manual;

- been subject to misuse or abuse,

- been modified, repaired or tampered with by anyone not specifically authorised in writing to do so by REDGUM or its agents;

- been damaged by accident, intent, neglect or transportation.

Should the product be faulty, the owner is liable for the cost of freight to the nearest REDGUM repair agent, or the REDGUM Audio factory. Should the product be found to be without fault, the owner will also be liable for the return freight costs.